



Accessibility Statement

This website is run by Coleford Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

You cannot modify the line height or spacing of text

Most older PDF documents are not fully accessible to screen reader software

Live video streams do not have captions

You cannot skip to the main content when using a screen reader

Feedback and contact information

If you need information on this website in a different format such as accessible PDF or large print, please contact:

ctcoffice@colefordtowncouncil.gov.uk

(01594) 832103

Coleford Town Council

1 The Town House,

Lords Hill Walk,

Coleford,

Gloucestershire,

GL16 8BD.

We'll consider your request and get back to you in 14 days.



Coleford Town Council

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website.

If you find any problems not listed on this page, or think we're not meeting accessibility requirements, please contact us: ctcoffice@colefordtowncouncil.gov.uk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Coleford Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Date of policy: 27th February 2024

Approving committee: CTC Finance and Asset Management Committee

Date of committee meeting: 20th February 2024

Policy effective from: 27th February 2024

Date for next review: Year commencing 1st of April 2024 / 2025

Coleford Town Council Working for You